



Custodial Team Member

Department: Facility Operations

Reports To: Operations Supervisor / General Manager

Location: The Artsnasium® – Arlington, Texas

Employment Type: Part-Time or Full-Time

Schedule: Flexible schedule including opening and closing shifts, weekdays, evenings, Fridays, Saturdays, holidays, and special events as needed

Position Summary

The **Custodial Team Member** helps maintain a clean, safe, sanitary, welcoming, and guest-ready environment throughout The Artsnasium®.

Because The Artsnasium is an active, hands-on environment designed for children and families, cleanliness is a critical part of the guest experience. Custodial Team Members provide continuous cleaning and facility support throughout the operating day—not only before opening or after closing.

This position is responsible for maintaining restrooms, common areas, Creative Adventure Zones, the Party Room, Artie's Creative Cafe seating areas, entrances, offices, and other assigned spaces while responding quickly to spills and other immediate cleaning needs.

The ideal Custodial Team Member is dependable, thorough, proactive, safety-conscious, and takes pride in maintaining high standards.

Key Responsibilities

Facility Cleanliness

- Maintain clean, sanitary, and guest-ready spaces throughout The Artsnasium.
- Routinely clean and disinfect high-touch surfaces.
- Sweep, mop, vacuum, and spot-clean floors as needed.
- Clean glass, doors, counters, fixtures, and other assigned surfaces.
- Remove trash and recycling and replace liners.
- Maintain clean entrances, hallways, common areas, seating areas, and employee spaces.

- Monitor facility conditions throughout the operating day rather than waiting for cleaning requests.
- Perform scheduled deep-cleaning assignments as directed.

Restroom Care

- Inspect restrooms regularly throughout operating hours.
- Clean and disinfect toilets, sinks, counters, mirrors, fixtures, and other restroom surfaces.
- Restock soap, paper products, and other restroom supplies.
- Remove trash and address odors promptly.
- Maintain dry, clean, and safe restroom floors.
- Immediately report plumbing problems, damaged fixtures, or other maintenance concerns.
- Use appropriate procedures and protective equipment when responding to bodily-fluid incidents.

Creative Adventure Zones

- Support cleanliness throughout all six Creative Adventure Zones.
- Clean floors, common surfaces, and designated equipment according to established procedures.
- Coordinate with Creative Coaches when cleaning occupied activity areas.
- Respond promptly to spills, messes, and other cleaning needs.
- Follow established procedures for cleaning child-accessible spaces and materials.
- Avoid disrupting active creative experiences whenever possible while maintaining safety standards.

High-Touch Areas

Provide routine cleaning and disinfection of frequently touched surfaces, including:

- Door handles and push plates
- Tables and chairs
- Railings
- Counters
- Check-in and transaction areas
- Approved interactive surfaces
- Drinking and beverage areas
- Restroom fixtures
- Other designated high-contact areas

Follow established product instructions and cleaning schedules to maintain appropriate sanitation standards.

Spill & Incident Response

- Respond promptly to spills and other immediate cleaning needs.
- Place appropriate caution signage or barriers around wet or unsafe areas.
- Follow established procedures for bodily fluids and other potentially hazardous materials.
- Use required personal protective equipment.
- Immediately report injuries, hazards, leaks, broken glass, damaged equipment, or unsafe conditions to management.
- Complete or assist with required documentation when directed.

Party & Event Support

- Assist with cleaning and resetting the Party Room between celebrations when assigned.
- Support cleaning needs during Creator Parades, special events, seasonal activities, and high-attendance periods.
- Remove trash and address spills quickly during events.
- Help restore event spaces to normal operating condition following activities.

Cafe & Retail Support

- Support cleanliness of guest seating and common areas surrounding Artie's Creative Cafe.
- Coordinate with Cafe Team Members regarding spills and cleaning needs outside food-preparation responsibilities.
- Support floor and common-area cleaning around Artie's General Store.
- Follow appropriate procedures when cleaning around food-service and merchandise areas.

Cleaning Supplies & Equipment

- Properly use, store, and maintain custodial supplies and equipment.
- Follow manufacturer instructions and Artsnasium procedures for cleaning chemicals.
- Never mix cleaning chemicals.
- Keep cleaning products secured and inaccessible to children and unauthorized individuals.
- Monitor supply levels and notify management when products need replenishment.
- Maintain organized and secure custodial storage areas.
- Report damaged or malfunctioning cleaning equipment.

Opening & Closing Responsibilities

- Complete assigned pre-opening cleaning and facility inspections.
- Ensure guest-facing areas are clean and ready before opening.
- Complete assigned closing cleaning and sanitation tasks.
- Remove trash and prepare designated spaces for the next operating day.
- Complete scheduled floor care and deep-cleaning assignments.
- Report unresolved cleaning, maintenance, safety, or facility concerns before leaving the property.

Safety

- Maintain awareness of guest activity while performing cleaning duties.
- Use wet-floor signs, barriers, and other required safety equipment.
- Keep custodial carts, cords, chemicals, and equipment from creating guest hazards.
- Follow all chemical-handling, sanitation, emergency, and incident-response procedures.
- Immediately report conditions that may create a safety risk.
- Never leave hazardous cleaning products or equipment unattended in areas accessible to children.

Team Responsibilities

- Work collaboratively with Creative Coaches, Admissions, Guest Experience, Retail, Cafe, Birthday Party Hosts, Operations Supervisors, and management.
- Communicate cleaning and facility concerns promptly.
- Respond professionally to reasonable cleaning requests from team members and guests.
- Participate in required safety meetings and training.
- Maintain Artsnasium appearance, attendance, and professionalism standards.
- Perform other duties necessary to maintain safe and successful facility operations.

Qualifications

- High school diploma or equivalent preferred.
- Previous custodial, janitorial, housekeeping, hospitality, school, recreation, attractions, or facility-maintenance experience preferred but not required.
- Strong attention to cleanliness and detail.
- Dependable and able to work independently.
- Ability to identify cleaning and safety needs without always being directed.
- Ability to follow written procedures and product instructions.
- Comfortable working around children and families.
- Ability to work efficiently while guests are present.
- Ability to appropriately handle cleaning chemicals and equipment after training.
- Dependable attendance and punctuality are essential.
- Must successfully complete all required background screening, safety training, and employment requirements.

Physical & Work Requirements

Custodial Team Members perform active physical work throughout their shifts.

The position may involve prolonged standing and walking, bending, reaching, kneeling, pushing custodial equipment, handling cleaning supplies, and lifting or moving reasonable amounts of waste, supplies, and equipment.

Team members may occasionally work around water, cleaning products, food waste, bodily fluids, and other materials requiring established sanitation procedures and protective equipment.

Reasonable accommodations may be provided in accordance with applicable law.

What We're Looking For

At The Artsnasium, cleanliness is not something guests should have to request.

Our Custodial Team should be **visible, proactive, responsive, and proud of the environment they maintain.**

Parents should feel confident allowing their children to explore. Creators should have clean spaces where they can play and create. Employees should have a facility they are proud to represent.

We're looking for team members who demonstrate:

Cleanliness • Safety • Reliability • Attention to Detail • Initiative • Professionalism • Pride • Teamwork

The work of the Custodial Team may happen behind the scenes, but its impact can be seen throughout the entire Artsnasium experience.

Our Cleanliness Philosophy

Clean spaces. Safe Creators. Great experiences.

Our Mission

To inspire children and families through hands-on creative experiences that cultivate imagination, confidence, learning, and joyful exploration in a safe, welcoming environment.

The Artsnasium®

Where Creativity Comes to Play.

**Every Child Is Creative.*